



COMPLIANCE DEPARTMENT
COMPLIANCE SPECIALIZED ALERT

Date: November 19, 2019

To: Delegated Entities

Line of Business: MCS Advantage, Inc.

Re: Help with LEIE Searches

Specialized Alert No: AE-2019-019

On November 14, 2019, the Office of the Inspector General (OIG) of the U.S. Department of Health and Human Services released a guide for users to search in the OIG List of Excluded Individuals and Entities (LEIE) Database through its website. MCS expect that this information be discussed and distributed with the impacted personnel within your entity. Below are the OIG recommendations:

General search and verification strategy

- If you are checking many names, consider downloading the Downloadable Database into your computer's spreadsheet or database program. This will enable you to use that program's search functions to crosscheck your names against the thousands of names on the LEIE.
- If you are checking only a few names, choose the Online Searchable Database. You can search up to five names at once.
- When you check the LEIE, using the Online Searchable Database or the Downloadable Database, you should maintain documentation of the initial name search performed, and any additional searches conducted in order to verify results of potential name matches.
- Do not forget to take the final step of identity verification using the Social Security Number (SSN) for an individual or Employer Identification Number (EIN) for an entity. It is not sufficient to simply find a matching first and last name on the LEIE.
- If you enter the SSN or EIN incorrectly three times, you will be asked to prove you are not a robot by completing a captcha before attempting a fourth try at verification. If the fourth SSN or EIN attempt is incorrect, you will be redirected to the LEIE search page to start over.

If you wish to report anonymously a suspected violation of the Compliance Program, Code of Conduct or any other behavior that is of concern to you, you may use the ACTright line calling: 1.877.627.0004 or accessing [mcs.com/pr/ 1.877.MCS.0004](https://mcs.com/pr/1.877.MCS.0004) (1.877.627.0004) / Email: mcscompliance@medicalcardsystem.com

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Searching for and verifying an individual

Tips

- Be sure to double-check that you have the correct spelling of the name before starting your search.
- The simpler you can make your search, the better. When searching for the name of an individual, enter only the first few letters of the last name.
- We only allow apostrophes, hyphens, ampersands and commas in the LEIE search fields; all other characters are prohibited, including the following: # \$ % *!.
- You do not need to capitalize letters in the name of an individual.
- If a name contains punctuation, you must include that punctuation in your search text. For example, if you are searching for the name "O'Connor," you must include the apostrophe.
- An individual with a hyphenated name should be checked under each of the last names in the hyphenated name (e.g., Jane Smith-Jones should be checked under Jane Smith and Jane Jones, in addition to Jane Smith-Jones).
- At any time while entering text into the search form, you may click the "Clear" button to erase all text you have entered into the form and start over.
- If the database does not contain a Social Security Number (SSN) for an individual, then the number is not available from OIG.
- Because the database includes only the name known to OIG at the time the individual was excluded, any former names used by the individual (e.g., maiden name, previous married name, etc.) should be searched in addition to the individual's current name.

Instructions

- Click in either the Last Name or First Name boxes, or both, and type part of the individual's name.
- Click the Search button.
- Click on the column headers to sort the results by a particular column.
- In the search results list, click on an excluded individual's last name.
- Review the data displayed in the verification form.
- Click in the text box underneath the data table and enter the Social Security Number (SSN) provided to you by the individual.
- Click on the Verify button.
- The result of your verification attempt will be displayed in a message below the form.

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Searching for and verifying multiple individuals

Tips

- Be sure to double-check that you have the correct spellings of the names before starting your search.
- You do not need to capitalize letters in the name of an individual.
- If a name contains punctuation, you must include the punctuation in your search text. For example, if you are searching for the name "O'Connor," you must include the apostrophe.
- An individual with a hyphenated name should be checked under each of the last names in the hyphenated name (e.g., Jane Smith-Jones should be checked under Jane Smith and Jane Jones, in addition to Jane Smith-Jones).
- The simpler you can make your search, the better. When searching for the names of individuals, enter only the first few letters of each last name.
- At any time while entering text into the search form, you may click the "Clear" button to erase all text you have entered into the form and start over.
- If the database does not contain a Social Security Number (SSN) for an individual, then the number is not available from OIG.
- Because the database includes only the name known to OIG at the time the individual was excluded, any former names used by the individual (e.g., maiden name, previous married name, etc.) should be searched in addition to the individual's current name.

Instructions

- In each row of the form, click in either the Last Name or First Name box, or both, and type part of each individual's name. Include only one name per row.
- Click the Search button.
- Click on the column headers to sort the results by a particular column.
- In the search results list, click on an excluded individual's last name.
- Review the data displayed in the verification form.
- Click in the text box underneath the data table and enter the Social Security Number (SSN) provided to you by the individual.
- Click on the Verify button.
- The result of your verification attempt will be displayed in a message below the form.

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Search for and verifying an entity

Tips

- Be sure to double-check that you have the correct spelling of the name before starting your search.
- You do not need to capitalize first letters in the names of entities.
- We only allow apostrophes, hyphens, ampersands and commas in the LEIE search fields; all other characters are prohibited, including the following: # \$ % *!.
- If the entity name contains comma, ampersand, hyphen or apostrophe, you must include that punctuation in your search text. For example, if you are searching for the entity "O'Connor Dentistry," you must include the apostrophe.
- The simpler you can make your search, the better. When searching for the name of an entity, enter only the first few letters.
- Your search text must begin with the first letters of the entity's name. For example, beginning your search with the word "dental" might return an entity named "DENTAL CARE UNLIMITED" but would not return an entity named "UNITED DENTAL CARE".
- At any time while entering text into the search form, you may click the "Clear" button to erase all text you have entered into the form and start over.
- If the database does not contain an Employer Identification Number (EIN) for an entity, then the number is not available from OIG and the entity's identity cannot be verified.

Instructions

- Click in the Entity Name text box and type the first few letters of the entity name.
- When you have finished entering the first few letters of the entity name, click the Search button.
- Click on the column headers to sort the results by a particular column.
- In the search results list, click on the hyperlinked entity name.
- Review the data displayed in the verification form.
- Click in the text box underneath the data table and enter the Employer Identification Number (EIN) provided to you by the entity.
- Click on the Verify button.
- The result of your verification will be displayed in a message below the form.

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Tips

- Be sure to double-check that you have the correct spellings of the names before starting your search.
- You do not need to capitalize letters in the names of entities.
- The simpler you can make your search, the better. When searching for the names of entities, enter only the first few letters of each name.
- If the entity name contains punctuation, you must include the punctuation in your search text. For example, if you are searching for the entity "O'Connor Dentistry," you must include the apostrophe.
- Your search text must begin with the first letters of each entity's name. For example, beginning your search with the word "dental" might return an entity named "DENTAL CARE UNLIMITED" but would not return an entity named "UNITED DENTAL CARE."
- At any time while entering text into the search form, you may click the "Clear" button to erase all text you have entered into the form and start over.
- If the database does not contain an Employer Identification Number (EIN) for an entity, then the number is not available from OIG and the entity's identity cannot be verified.

Instructions

- In each row of the form, type the first few letters of each entity name. Include only one entity name in each row of the form.
- Click the Search button.
- Click on the column headers to sort the results by a particular column.
- In the search results list, click on the hyperlinked entity name.
- Review the data displayed in the verification form.
- Click in the text box underneath the data table and enter the Employer Identification Number (EIN).
- Click on the Verify button.
- The result of your verification will be displayed in a message below the form.

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